

# World War II Memorial Tour of Europe

16-day tour of Germany, Austria, Luxembourg, Belgium, and France

UPDATED  
ITINERARY



**R**evisit the dramatic history of WWII at famous battle sites, war museums and memorials. Many scenic and cultural highlights are also included, providing an enjoyable combination of learning and leisure.

## Favorite Traveler Experiences

- 👍 Walk through Berlin's iconic Brandenburg Gate
- 👍 View Hitler's Nuremberg Rally Grounds
- 👍 View the court room where the Nuremberg War Trials took place
- 👍 Examine the sobering exhibits at Dachau Concentration Camp
- 👍 Raise a pint in a lively Munich beer hall
- 👍 Tour part of the Maginot Line defense structure at Fort Hackenberg
- 👍 See the grave site of U.S. General George Patton in Luxembourg
- 👍 Explore Bastogne, synonymous with the "Battle of the Bulge"
- 👍 Visit the Normandy Landing Beaches and Military Cemetery
- 👍 See Pegasus Bridge, famously secured by a British glider operation

## Included Features

- ACCOMMODATIONS in Superior Tourist Class or First Class hotels
  - 14 BREAKFASTS and 7 DINNERS in addition to any in-flight meals
  - TOUR MANAGER for the full duration of the tour within Europe
  - LAND TRANSPORTATION in Europe by deluxe, air-conditioned motor coach
  - BAGGAGE HANDLING at hotels, where available
  - IMAGE TOURS TOUROCLOPEDIA® preparation tips
  - TRIP DOCUMENTS with final details and travel guidance
- For a detailed description of Included Features, see pages 8 & 9.

**Walking Expectations:** This tour is considered "Active." Be prepared to walk an average of 3-1/2 miles per day while often encountering uneven surfaces, steps and inclines. Be sure to read the *Physical Condition Guidelines* on page 67.

**Highest Elevation:** 2,500 feet in the Alpine Village of Austria.

# 16-day World War II Memorial Tour of Europe

## Tour Itinerary

### DAY 1 – Overnight flight to Europe.

Today begins your World War II Memorial Tour of Europe adventure. The Image Tours “Departure Instructions” will provide guidance for airport check-in. Relax on your transatlantic flight with the assurance that Image Tours has taken care of all the details.

### DAY 2 – GERMANY ... Arrival at

**Berlin Airport – Berlin.** Refer to the “Arrival Instructions” for directions on where and when to meet your Tour Manager. Transfer to your Berlin hotel. Get acquainted with your fellow tour members during the “Welcome to Europe” dinner. ([Dinner](#))

### DAY 3 – GERMANY ... Berlin.

Start your day in Berlin with an informative sightseeing tour, featuring landmarks such as the Reichstag Building, Brandenburg Gate, and the site of Check-Point Charlie. The focal point of the city’s famous Kurfürstendamm Avenue, affectionately called Ku’damm, is the bombed tower of the Kaiser Wilhelm Memorial Church, a poignant reminder of World War II. This afternoon’s free time provides the opportunity to visit one of the many museums dedicated to

**Brandenburg Gate, symbol of unity and peace**



## THE NATIONAL WORLD WAR II MEMORIAL



This magnificent structure in our nation’s capital was fittingly dedicated on Memorial Day of 2004. Image Tours is pleased to have contributed \$100,000 from the proceeds of our World War II Tour toward the construction of the memorial. We join all Americans in thanking the World War II generation, ordinary men and women who truly became extraordinary heroes.

World War II history in Berlin, including the Topography of Terror, the Berlin Story Bunker or the German Resistance Memorial Centre. Tonight, your vast selection of independent dining options includes everything from beer halls to world-class restaurants. ([Breakfast](#))

### DAY 4 – GERMANY .. Berlin -

**Nuremberg.** This morning provides additional time to enjoy Berlin. Take in another museum visit, walk along the Kurfürstendamm for trendy shopping, or enjoy the Berlin Zoo, the oldest zoo in Germany and conveniently located in the heart of the city. By late morning, transfer to the Berlin Train Station to

board your high-speed train for the 2 ¾ hour journey to Nuremberg. Check in to your Nuremberg hotel then join your Tour Manager for an introduction to the city with a walk before returning to the hotel this evening for included dinner. ([Breakfast](#), [Dinner](#))

### DAY 5 – GERMANY .. Nuremberg.

Hitler staged his propaganda rallies in Nuremberg and, after his fall, it was chosen as the location for the War Trials. You will have an opportunity to see the Nazi Party Rally Grounds, Congress Hall, and Palace of Justice where the War Trials were held. Consider the causes and consequences of Nazi Germany

## 16-day World War II Memorial Tour of Europe



during a visit to the Documentation Center. The easy proximity of your hotel to the historic center of Nuremberg provides a perfect opportunity to try some authentic Nuremberg cuisine such as Nuremberg Rostbratwurst or Schäufele (crispy pork shoulder with dumplings) during an independent dinner. ([Breakfast](#))

**DAY 6 – GERMANY .. Dachau - Munich - Tyrolean Village.** Travel to Dachau for a somber visit to the Concentration Camp Memorial. At the entrance, you are prompted to reflect on the incomprehensible as your Tour Manager translates the German phrase on the iron gate: ARBEIT MACHT FREI (Work Makes One Free). Study the exhibit recounting the “path of the prisoners” and see the site of the former barracks. Your tour continues to Munich, the elegant capital of Bavaria. Pass points of interest, such as the Hitler Building, on your way to the Marienplatz, a pedestrian-only zone where historic buildings are cleverly interspersed with modern store fronts. The centerpiece of the square is the Rathaus (Town Hall)

with its captivating Glockenspiel (clock tower). Following your visit to Munich, head south into the mountain range along the German/Austrian border, where you will spend the next two nights in an Alpine Village. ([Breakfast](#), [Dinner](#))

**DAY 7 – AUSTRIA .. Alpine Village** Enjoy a relaxing day in the surroundings of your Alpine Village hotel, which offers a variety of options for leisure activities amid the spectacular alpine scenery. Another choice is to join the full day optional *Salzburg & Eagle’s Nest with Dinner* excursion (see page 52), which includes a guided visit to the Kehlsteinhaus, Hitler’s mountain hideaway, followed by an afternoon in Salzburg, known as Mozart’s birthplace and the setting for “The Sound of Music.” Spend a second night at your peaceful Alpine Village hotel. ([Breakfast](#))

**DAY 8 – GERMANY .. Ulm – Bad Herrenalb.** After breakfast, travel to Ulm to view the imposing Ulm Minster with one of the tallest church steeples in

the world. This afternoon, make a stop at the grave of Erwin Rommel, the German general who was forced to commit suicide when Hitler suspected him of treason. End the day with a buffet dinner at your hotel in Bad Herrenalb on the northern edge of Germany’s Black Forest. ([Breakfast](#), [Dinner](#))

**DAY 9 – FRANCE .. St. Avold – Fort Hackenberg & GERMANY .. Trier.** Follow a scenic route through the Alsace Region and the Vosges Mountains. This area was the site of heavy fighting in the fall of 1944. You will make a stop at Lorraine’s American Cemetery in St. Avold, the largest American World War II cemetery in Europe. The afternoon is reserved for a tour of Fort Hackenberg, part of the Maginot Line which was constructed between the world wars as a defense against any future German invasions. Your hotel for the next two nights will be in Trier, the oldest city in Germany, located near the three-country border of France, Luxembourg and Germany. ([Breakfast](#), [Dinner](#))

**DAY 10 – LUXEMBOURG .. American Cemetery & BELGIUM .. Ardennes – Bastogne & GERMANY .. Trier.** The morning stop is at the American Cemetery in Luxembourg where General George Patton is buried. Continue into the Belgian Ardennes Region and arrive in Bastogne to view the star-shaped Mardasson Monument, a tribute to the soldiers who died in the Battle of Ardennes. You will also see the fox holes used by Easy Company, whose stories inspired the TV mini-series “Band of Brothers.” This afternoon, visit the 101st Airborne Museum in Bastogne. Return to Trier this evening where the famous Porta Nigra provides an intriguing backdrop for your independent dinner. ([Breakfast](#))

**DAY 11 – FRANCE ... Verdun - Reims.** A morning drive brings you into France and the WWI battlefields, heroic stories, and memorials near Verdun. The Battle of Verdun was fought in 1916 for over 300 days, going down in history as one

# 16-day World War II Memorial Tour of Europe

For tour dates & prices, see brochure insert or ask your travel agent

*"We learned a lot. We had time to reflect on the many gifts offered by so many to save the world."*

**Beth Kennedy & Arthur Adcock**  
Missoula, MT  
Traveled in 2024

the of the longest and most costly battles of World War I. By mid-afternoon arrive in Reims, General Eisenhower's headquarters during World War II, and visit the location where the Declaration of Surrender was signed on May 7, 1945. Following check-in at your Reims hotel, see the Cathedral of Reims, the coronation church of the French Kings, and sample French cuisine during an independent dinner. (Breakfast)

**DAY 12 – FRANCE . . Amiens – Caen.** Depart Reims and make a mid-day stop in Amiens. Amiens boasts the largest Gothic cathedral in France and the charming Saint-Leu district, known as the "Little Venice of the North" due to its picturesque canals, cobblestone

streets and colorful medieval houses. The district features cafes, restaurants and a lively artistic atmosphere. After lunch, continue to Caen.

Before arriving at your hotel, pause at the Pegasus Bridge to understand how its capture by the British 6th Airborne division was instrumental in deterring a German counter-attack. Dinner will be served this evening at your hotel. (Breakfast, Dinner)

## **DAY 13 – FRANCE . . Normandy Landing Beaches – Caen.**

The entire day is spent touring the famous Normandy Landing Beaches. From Caen, drive to the coast and stop at Pointe du Hoc to view the German fortifications. You'll also travel to Utah Beach and Sainte-Mère-Église: the site where paratroopers landed during World War II as portrayed in the movie "The Longest Day." Continue to Omaha Beach and the American Cemetery. Proceed to the artillery battery at Longues-sur-Mer. At today's final stop in the village of Arromanches, view remnants of the artificial harbor and reflect on the sights of the day over an independent dinner. (Breakfast)

**DAY 14 – FRANCE . . Caen – Paris.** Spend the morning touring the Caen Peace Memorial and Museum, established to honor the liberators, victims, and all those who continue to fight for peace. Arrive in Paris by late afternoon

and join your travel companions for a festive "Farewell Dinner" of enticing French dishes at an authentic Parisian bistro with roving musicians. The return transfer provides impressions of the city at dusk. (Breakfast, Dinner)

**DAY 15 – FRANCE . . Paris.** The day is devoted to Paris, La Ville Lumière ("City of Light"). On your way into the center, see the Arc de Triomphe which has been the staging area for victory parades throughout history, including those following World War II. Your Tour Manager will also direct you to the location of other principal sights, such as the Notre Dame Cathedral, Eiffel Tower, and Louvre Museum (open every day except Tuesday). Before beginning your free time, we suggest joining the optional *Seine River Cruise* excursion (see page 52). Spend the evening exploring the Montmartre District, where Paris looks as it does in old paintings and artists still display their works. An uphill walk to the Sacré-Coeur Basilica (or a funicular ride) rewards you with expansive views of the cityscape. Montmartre boasts excellent restaurants and characteristic sidewalk cafés perfect for an independent dinner in the French capital. (Breakfast)

**DAY 16 – Daytime flight back to U.S.A.** Transfer to the Paris Airport for your return flight home. (Breakfast).

## Eiffel Tower in Paris



# FAQ (Frequently Asked Questions)

Many of the questions you have regarding your tour can be answered by reading through this brochure. Knowing as much as you can beforehand will allow you to enjoy your tour experience to the fullest. The information in the FAQ section is based on what was known at the time of printing and is subject to change at any time. The terms and conditions of your travel arrangements are controlled by the Tour Contract, starting on page 68. It is necessary that you read through the next three sections (FAQ, PHYSICAL CONDITION GUIDELINES and TOUR CONTRACT) prior to making your reservation.

**Will I need a Passport?** Yes, all travelers on our tours are required to carry a passport which is valid for at least six months after the travel return date. Each traveler is required to provide Image Tours with the proper spelling of their name, birthdate and expiration date as noted on their valid passport. The traveler is also expected to review all documentation provided and report any inaccurate information immediately. Any costs or other consequences due to incorrect information will be the traveler's responsibility. Apply for your passport as early as possible, as processing can take as much as five months. U.S. Citizens may refer to <https://travel.state.gov/content/travel/en/passports.html> for guidance on passport application requirements, process, costs and locations.

**Are Vaccinations, Visas or other Documentation required, in addition to a Passport?** Non-U.S. citizens must check with their embassy or consulate before making a deposit to determine which documentation and if vaccinations will be needed for each of the countries they will visit. Image Tours will make every effort to pass along information and instructions, as dictated by government entities or services, regarding travel requirements beyond a U.S. passport, if applicable to U.S. passport holders; as well as general requirements for all travelers participating in our tours. Information is subject to change, and it is the traveler's responsibility to become familiar with and fulfill the requirements applicable at the time of travel. Image Tours will not be responsible for the consequences resulting from an inability to meet requirements or obtain proper documentation for travel. Cancellation or denied entry, for any reason, will be subject to the Image Tours "Cancellations" policy.

**What do I need to know about ETA/ETIA (Electronic Travel Authorization)?** U.S. citizens will need to obtain an Electronic Travel Authorization (ETA) before traveling to the UK (England, Scotland, Wales, and Northern Ireland). The ETA is a new digital entry requirement for visitors from visa-exempt countries, including the U.S., who are entering the UK for tourism, business, transit, or short-term study. The application is completed online or via a mobile app, and requires a valid passport, travel details, and a small fee. Once approved, the ETA is valid for a two-year period or until the traveler's passport expires, whichever comes first. Travelers are encouraged to apply at least 70 days before

departure to ensure smooth entry. For the latest updates and to apply, visit [www.gov.uk/eta](http://www.gov.uk/eta). The European Union is also expected to require an Electronic Travel Authorization at the end of 2026. If you are traveling in October of 2026 or later, refer to the following link for the most up-to-date information and instructions: [https://travel-europe.europa.eu/etias\\_en](https://travel-europe.europa.eu/etias_en)

## **What Age do Children need to be to go on these Tours?**

Children under eight (8) years of age are not accepted on our tours because it is difficult to keep them entertained on the motor coach, and this may impact the enjoyment of other tour members. Children between the ages of 8 and 17 must be accompanied by an adult. If the accompanying adult is not the child's legal guardian, the legal guardian must sign to accept the Image Tours Terms & Conditions and provide a notarized consent form (furnished at time of reservation).

**Are there any Discounts for Children?** Unless you are informed otherwise, at the time you make your reservation, children who will be ages 8 through 17 at the time of departure and will share a room with at least one legal guardian are eligible for a \$250 discount. No child discounts apply to extensions, optional excursions, or any other additional costs.

## **What is the Difference between a Double and a Twin Room?**

A "double" room consists of one double bed. The European "twin" room consists of two twin beds made up separately, placed side by side, and sharing the same headboard. In some hotels it may not be possible to separate these twin beds. Image Tours can request "twin" or "double" accommodations; however, some hotels do not offer the choice or guests may not always receive their preference due to limited allotments.

**Are Triple Rooms offered?** If available, triple occupancy rooms are the same per person price as double occupancy. "Triples" usually consist of a double bed or two twin beds with a folding bed, cot, or rollaway for the third person. Be aware that these accommodations may not be comfortable for three adults. If a triple room is not available, one double plus one single room may be substituted and the single room supplement will apply.

**Are Single Rooms offered?** Each tour is allocated a limited number of single rooms. Image Tours may decline an application for a single room without explanation. If confirmed, a single room supplement will apply (refer to the "Dates & Prices

# FAQ (Frequently Asked Questions)

Guide” or the website for the amount). Single rooms are often much smaller and not as ideally located. Travelers requesting a single room will be required to provide a signed statement of current physical status, acknowledging the traveler is fit to travel alone (including the signature of a family member as an emergency contact), and the initialed *Physical Condition Guidelines* (see page 67).

**Can Image Tours help find a Roommate?** Image Tours does not provide assistance in finding a roommate. If you do not have a roommate, you will need to request a single room. Refer to *Are Single Rooms offered?* on page 63.

**How are Rooms assigned?** Room assignments are made by the individual hotels. The location, view and size of the rooms may vary.

**Do the Hotel Rooms have Private Bathrooms?** All rooms have a private bathroom with a sink, toilet and shower/bath-tub. Most hotels provide a hairdryer.

**When will I know which Hotels will be used?** A list of hotels reserved for your tour, along with their addresses and phone numbers, will be included with your final Trip Documents, available to you during the month prior to the tour departure date. Image Tours reserves the right to substitute similar hotels for any reason. For a list of frequently used hotels for each tour, including amenities and website links, refer to [www.ImageTours.com](http://www.ImageTours.com).

**Do the Hotels have Heating & Air Conditioning?** All our hotels are equipped with central heating. Due to a milder climate, air conditioning is not as widely used in Europe as it is in the U.S.A. Therefore, hotels in northern and central Europe commonly do not feature air conditioning. Even in hotels equipped with air conditioning, it may not be available during Spring or Autumn due to regulated usage dates, or during the Summer if temperatures are not low enough for regulations to allow its use. For hotel amenities and website links, refer to [www.ImageTours.com](http://www.ImageTours.com).

**What do the Hotels serve for Breakfast?** Breakfasts are served at the hotels and usually include a selection of breads, butter, jam, cheese, cold cuts, coffee, tea, milk and juice. Other commonly offered items are cereal, pastries, fruit, yogurt and hard boiled eggs. Some options and preparations will reflect what is customary in the local area.

**What is typical for the Included Dinners?** The included dinners are most commonly served at the tour hotel following a prearranged, fixed menu. We work closely with the restaurants to provide a variety of dishes throughout the tour. Unless otherwise advised by your Tour Manager, beverages

are not included with dinners. Although it is not customary in Europe, our hotels make every effort to arrange for water with meals.

**May I Request Special Diet Meals?** If notified in writing at least 90 days prior to departure, Image Tours accepts only the following diet requests: 1) diabetic; 2) gluten-free; 3) vegan; 4) vegetarian with dairy and eggs; 5) semi-vegetarian (no pork or red meat); 6) no shellfish/fish; 7) lactose-free. Although we will inform the Tour Manager and the hotels, any dietary requirements remain entirely your own responsibility. Please do not give the Tour Manager a list of items you can or cannot eat, and expect to pay additional if a restaurant is able to accommodate a special request. Image Tours expressly disclaims any responsibility or liability in connection with dietary requirements. Image Tours does not forward diet requests to the airlines, but travelers may be able to submit such preferences themselves through the airline website.

**Is this a Non-Smoking Tour?** The term “smoking” includes vaping (e-cigarettes). Regardless of the local policies, travelers agree to adhere to a strict non-smoking policy for the motor coach, breakfasts, group dinners, and any other group activities. Image Tours requests non-smoking rooms for all travelers. Most hotels have converted to only non-smoking rooms and charge a substantial penalty to guests who smoke in the room. Image Tours expressly disclaims any responsibility or liability in connection with smoking or non-smoking requirements.

**Do I need to bring Formal Attire?** Comfort is the priority. There are no events that require formal attire, but some travelers like to bring one casually elegant outfit for special occasion dinners.

**Are Laundry Facilities available?** Laundry services are not generally offered, and you will not be in any town long enough to do laundry at a laundromat. If you do need to wash clothes during the tour, plan to wash them in the sink on the first night of a two night stay so they will have all day to dry. Bring a small bottle of liquid detergent and a few large plastic zip bags in case clothes are still damp on a day you are transitioning hotels.

**What can I expect regarding Baggage Handling?** At the airports, you will have the use of luggage carts to transport your luggage to the motor coach. At hotels, expect to handle your own luggage between the motor coach and your room. Fewer hotels are offering porter service as wheeled suitcases have made self-portering faster and more convenient. For this reason, wheeled suitcases are recommended. Wheeled carry-ons are discouraged.

# FAQ (Frequently Asked Questions)

Your suitcase will be stored under the motor coach and your carry-on will need to be stored under your seat. Please read *Baggage Allowances* on page 70.

**May I leave my Carry-on in the Motor Coach?** You will not be able to store your carry-on in the luggage compartment under the motor coach. During the day, leaving your carry-on in the motor coach (must be placed under your seat) is at your own risk. You must remove your carry-on from the motor coach upon arrival at the hotel at the end of each day.

**Are Airport Transfers included?** On Day 2 and again on the last day of the tour, one scheduled group transfer between the airport and the hotel (hosted by the Tour Manager) is available at no additional cost. Transfer times in each direction are based on the scheduled flight times of travelers who have purchased the complete "Tour & Air Inclusive" package from Image Tours. If you purchased "Tour Only" from Image Tours, expect to make your own way between the airports and the hotels at your own expense; however, you are welcome to join the complimentary transfer if your actual flight time coincides with the group transfer times. Book early morning arrival flights and afternoon return flights for the best chance to join the group transfer. If you are unable to join the group transfer due to schedules, flight delays, or for any other reason, you will need to transfer between the airport and the hotel on your own, and the entire cost of this transfer will be your responsibility. Under no circumstance will Image Tours be held responsible for any transfer costs. Pre- and post-tour extensions do not include transfers.

**Where do I meet the Tour Manager?** "Arrival Instructions," including the Meeting Point location and time, are provided with the Trip Documents, which are available to you during the month prior to the tour departure date. Please review this information and keep this close at hand on the day of travel.

**Will the Tour Manager accompany us throughout the entire Tour?** With only rare exception, the Tour Manager who greets you upon arrival in Europe will be the same Tour Manager who will accompany you throughout your tour.

### **Are Tips for the Tour Manager & Driver included?**

The tips for the Tour Manager and driver are not included. This allows you to express your appreciation based on the level of service you received and their contribution to your overall enjoyment of the tour. An average tip is the local currency equivalent of \$8 per person per day. Tips should be paid in the local currency.

**Are Tips for Other Services included?** Tipping is included for all services that are prearranged by Image Tours, including hotel staff, restaurant staff and during optional excursions.

Generally, if anyone who provides a prearranged tour service is just doing their job, you need not tip. On the other hand, feel free to tip any personnel who is extra helpful or goes beyond expectations. When you purchase beverages or receive water service with dinner, it is polite to include a tip of at least 50 cents. During independent meals, the general rule at restaurants in Europe is 5% to 10%.

### **When do I pay for the Optional Excursions?**

Unless noted otherwise in the description, you will select and pay for the optional excursions during the first few days while on the tour. See pages 48 through 53 for excursion descriptions and payment instructions.

**What Time does the Tour Group usually depart and arrive at the Hotels?** Times vary subject to daily activities. On most days, the tour will depart from the hotel between 8:00 a.m. and 9:00 a.m. and will arrive at the hotel between 5:00 p.m. and 6:00 p.m.

**How much Free Time will I have?** When you make a sightseeing stop, your Tour Manager will typically indicate points of interest while on the motor coach and/or with a walking tour, followed by 45 minutes to 2 hours for independent sightseeing, depending on the location. You may forego a walking tour if you prefer more independent time.

### **How much Time will I spend on the Motor Coach?**

Our tours are planned so that the average time on the motor coach between stops is 1½ to 2 hours. For more specific times, consult the "Travel Time" section of your tour on our website at [www.ImageTours.com](http://www.ImageTours.com).

**Is there a Restroom on the Motor Coach?** Although motor coaches are usually equipped with an enclosed portable toilet, we ask that you please do not use the restroom if you can wait until the next rest stop, due to the scarcity of disposal sites. Frequent rest stops will be made to allow for a comfortable traveling experience.

### **Do the Motor Coaches have Air Conditioning & Heating?**

All our motor coaches are equipped with air conditioning and heating. Due to pollution prevention laws, motor coaches are required to turn off their engines (which also turns off the heating and air conditioning) when at a stand-still. On warmer days when air conditioning is in use, the temperature on the motor coach tends to be about 10° lower than the outside. For example, on an 80° day the temperature on the motor coach will be about 70°.

### **How are Seats assigned on the Motor Coach?**

Seating on the motor coach will be assigned using a rotation system, unless prohibited by government or industry

# FAQ (Frequently Asked Questions)

regulations. Persons traveling together may sit on the same side of the coach as their travel companions in order to rotate together. Out of fairness to all, we do not accept special seating requests for any reason and expect full participation in the rotation system.

**May I request Airline Seat Assignments?** Some airlines or flights do not allow for seat assignments until check-in. If offered, you may request seat assignments through the airline website, after final payment and after tickets have been issued. Please note these seat assignments may be canceled by the airline due to schedule or equipment changes, and it is recommended that you reconfirm seat assignments a few weeks prior and again a few days prior to departure. Any fees charged by the airlines for pre-assigned seating are not included in the tour price and must be paid directly to the airlines.

**May I record Frequent Flyer Information or Known Traveler Numbers?** It is the traveler's responsibility to record their Frequent Flyer number or Known Traveler number on the airline website, as applicable. Please note, eligibility of Frequent Flyer Miles is subject to current airline policies.

**Is it possible to Extend the Stay?** Early departures, later returns and extension accommodations must be requested before your deposit is processed. For "Tour & Air Inclusive" reservations, a \$50 per person air deviation fee will apply in each direction of variance. Unless specifically noted in the tour itinerary, extensions are unescorted and all transfers are independent and at the traveler's own expense. Extension requests will be subject to availability of air and hotel space. Image Tours may substitute alternative accommodations if the tour hotel is not available. If you requested an extension prior to tour reservation deposit, and Image Tours is unable to secure the services without additional cost, you will have the option, within three days of notification, to: authorize a price increase; change the date; cancel the extension; or cancel the entire reservation with full refund. For a listing of extensions offered by Image Tours and the prices, refer to our most current "Dates & Prices Guide," the website, or ask your Travel Agent.

**Will any Credit be available for Unused Tour Nights?** Tour prices are based on full group utilization of services. No credit or refund will apply for unused tour nights or services. You may leave the tour at any point after communicating your plans to the Tour Manager, but you may only rejoin the tour at a scheduled overnight hotel.

**Should I bring a Cell Phone/Smartphone?** A smartphone is essential for photos, alarms, maps, audio guides where available (will need ear buds), travel tips, flight notifications, trip

documents, and convenient communications with the Tour Manager as well as other service providers. Check with your mobile phone provider about short term international data and calling plans. If you will use your phone for photos, consider increasing your phone memory. Sign up for WhatsApp, a cost-free way to communicate over Wi-Fi with other WhatsApp users. A USB battery pack is recommended to recharge your phone during the day because not all motor coaches have USB plugs.

**What happens if I Arrive Late at a Departure Point?** Our buses operate on a schedule similar to trains and planes. To maintain all scheduled sights, Tour Managers need to depart at the pre-determined time and cannot wait for late travelers. If you miss the bus, you must make it to the next overnight stop on your own and at your own expense, using a taxi, bus or train service. Always carry your passport, mobile phone, and Overnight Schedule.

**What happens if I Lose an Article?** Neither Image Tours nor any company contracted through Image Tours shall be responsible for articles lost, stolen, left behind, confiscated, or damaged. To prevent disappointment, check to ensure you have all your possessions each time you leave a motor coach, hotel, restaurant, shop, and on all other occasions throughout your tour. Although lost articles are rarely retrieved, your best chance to recover a lost item is to inform the Tour Manager immediately. Out of consideration for your fellow travelers, do not ask the driver/Tour Manager to wait or turn back to retrieve a lost article. If services are able and willing to attempt to ship the item, all retrieval and shipping costs (on average \$75 per item) will be the responsibility of the owner, even when unsuccessful. Phones and other electronic devices with lithium batteries **cannot** be shipped internationally.

**How can I get Contact Information of fellow Travelers?** Image Tours respects the privacy of their travelers and therefore does not give out traveler contact information on tour. If you wish to keep in contact with your fellow travelers, be sure to ask for their information during the tour.

**What is the Weather like in Europe?** The weather in Europe, like that in most places, is unpredictable. While planning your wardrobe, imagine that you are planning a trip through the U.S.A. Season for season, the climate of the midwest is comparable to western and central Europe, and the climate in our southern states is comparable to southern Europe. Even in the summer, bring a warm layer and a raincoat. Conversely, during the fall months, you may experience some warmer temperatures. Enjoying the sights, sounds and smells of Europe is in no way bound by seasons or the weather. So, whether guided by your calendar, or by your pocketbook, select the season that suits you best and capture the fun of an Image tour ... in any season!

# Physical Condition Guidelines

## **Tour Pace and Walking Requirements:**

The pace of the tours is considered "ACTIVE." Three or four miles of walking is required on a daily basis in order to fully experience the sights. Walks regularly require negotiating uneven surfaces and steps. Consequently, travelers need to be able to comfortably walk a continuous mile unassisted (by person, cane or otherwise), in less than 30 minutes, without shortness of breath or other physical discomfort. If you cannot do this, these tours are not a good fit for you.

## **What if I am unable to keep up during the Tour?**

If you are unable to keep up with the group, the Tour Manager will ask you to refrain from group activities, and it will be your responsibility to be at the designated meeting point at the stipulated time. If you have to purchase a refreshment in return for a place to sit or take a taxi to get to the meeting point, these costs will be at your own expense.

**The Motor Coach is NOT Accessible during Free Time or Sightseeing Stops:** During free time and at sightseeing stops, all travelers must exit the motor coach. Staying on the parked motor coach is **not** an option.

## **Physical Assistance or other Special Attention:**

Tour and hotel personnel will not be available to lift or physically assist you at any time. If you require any type of support, you must bring a capable travel companion who can comfortably help you keep up with the pace of the tour. With an average of 40 travelers, it is not possible for the Tour Manager and/or the motor coach driver to provide repetitive, special attention to any one tour member. The Tour Manager may ask a traveler to leave the tour if that traveler is unable to keep up with the pace of the tour to the extent that it impedes the safety or overall enjoyment of that traveler or other tour members. In the event a traveler is asked to leave the tour, all resulting costs will be solely that traveler's responsibility.

## **Wheelchairs or other Walking Devices:**

These tours are **NOT** a good fit for travelers who require the use of a wheelchair, cane, walker or other walking assistance device, or for persons who are considering the use of a walking assistance device while they travel. If this applies to you and you are still considering a reservation request, please note the following:

- 1) A walker or similar walking assistance device is not practical or safe on the tour due to motor coach entrances, uneven sidewalks, and cobblestone streets. You will need to leave it home. A cane is also considered unsafe unless you regularly use a cane and feel confident that you will have no difficulty sturdily and comfortably walking a mile in less than 30 minutes (including steps). Image Tours recommends bringing a folding wheelchair for back up.
- 2) You must be able to manage the steps of the motor coach independently. In Europe, the laws do not require motor

coaches to be equipped with ramps/lifts, or hotels to offer provisions for the physically challenged. Please do not expect these facilities on our tours.

- 3) You must bring your own manual, folding wheelchair. Motorized wheelchairs are not allowed on our tours.
- 4) You must bring a capable travel companion (Image Tours recommends traveling with two or more capable companions for the greatest success) who can confidently push the wheelchair and assist you in any way necessary to comfortably keep up with the tour pace.
- 5) At time of reservation you must complete and return a "Wheelchair Request" form (furnished by Image Tours), signed by both you and your traveling companion(s). Requests will be subject to Image Tours' approval and availability of storage space. If the request is received after deposit and declined by Image Tours, the applicable cancellation penalties will apply.
- 6) The charge to store a wheelchair under the motor coach during the tour is \$10.00 multiplied by the total number of tour days, to be paid with final payment for the tour.
- 7) Make sure you and your travel companion(s) feel confident using a wheelchair outside your home before making a reservation. Travelers who are not comfortable using a wheelchair on a daily basis before the tour tend to be less likely to successfully complete the tour. No credits or refunds will apply for missed sights, tour features, wheelchair storage fees, or optional excursions. Additional costs to keep up with the tour or return home early will be entirely the traveler's responsibility.

## **Oxygen, Insulin or Other Medical Concerns:**

If you need to bring insulin, ask your physician about travel-friendly storage options. Refrigeration may be available on the motor coach during the day and hotels may be able to supply ice for evening storage, but travelers should not be dependent on these options. Oxygen tanks will not be permitted on the motor coach. Due to higher elevations and the tour's active pace, travelers dependent on oxygen assistance devices should not take these tours. CPAPs and other medical devices must fit within the "Baggage Allowances" for the tour. Distilled water will not be provided by hotels or other service staff. If required for a CPAP, travelers will need to purchase this at a grocery store or gas station. Under no circumstance does Image Tours, the airlines, the motor coach company, the Tour Manager, the hotels or any other service provider accept any responsibility or liability in connection with medical conditions, medical devices, or any electronic devices.

## **Geographical Elevations:**

Highest expected elevations, based on usual tour routings, are stated with each tour itinerary and in the "Optional Excursions" descriptions. Image Tours accepts no liability for inaccuracies or variations.

# Tour Contract

**General:** Upon full payment of the tour price by the traveler, Image Tours, 2828 Kraft Ave. SE Ste. A, Grand Rapids, MI 49512, Ph: 616/957-1010, agrees to secure the services specified in the most current tour details and Terms & Conditions, available for review at [www.ImageTours.com](http://www.ImageTours.com). The traveler agrees that if there are any corrections or changes, the correct information will prevail.

**Included:** Consult *Included Features* on pages 8 and 9, as well as the itinerary for each tour.

**Not Included:** All costs not specified in "Included Features." For example, fees and charges for travel protection plans/insurance, optional excursions, beverages (except when expressly noted), passports, visas, vaccinations, medical exams/tests, laundry, phone calls, data plans, any items of a personal nature, or any other items/services not expressly specified by Image Tours. Also not included are any fees associated with (or in connection with) air transportation, including but not limited to seat assignments, fees charged at the airport, and baggage.

**Airlines, Accommodations & Services:** Image Tours strives to coordinate and execute a pleasurable and memorable trip for all travelers, but it must be remembered that all aspects of the tour, including but not limited to transportation, accommodations, Tour Managers/guides and services are furnished by independent companies which are not under the direct control of Image Tours.

**Driver/Tour Manager:** As a general rule, Image Tours secures both a driver and a Tour Manager for each tour. Under certain

circumstances, Image Tours may have the driver double as the Tour Manager.

**Itinerary Deviations:** Due to special circumstances (including but not limited to holidays, special events, seasonal schedule changes, weather, safety considerations, government restrictions, and traffic delays), some sights, services or stores may have reduced hours or may not be available. Under such circumstances or toward the improvement of the tour experience, Image Tours and the Tour Manager reserve the right to make changes to the tour routing or visited sights, at their sole discretion.

**Physical Condition Guidelines:** In order to determine if these tours are a good fit for you, read the *Physical Condition Guidelines* on page 67 before making a reservation.

**Reservations:** Acceptance of the Image Tours Terms & Conditions validates that the traveler has reviewed and agrees to abide by this Tour Contract. Image Tours requires the Traveler Information, Terms & Conditions acceptance, and deposit within one week of reservation. This must be provided to the Travel Agent who has secured the reservation. Ask your Travel Agent about the option to provide this electronically.  
**Note:** Immediate full payment is required for new reservations made within 100 days prior to departure.

**Final Payment:** Image Tours must receive Final Payment at least 90 days prior to departure. **Please Note:**

- 1) After initial deposit, Image Tours accepts only one form of payment per person (one traveler credit card number or one ACH debit transaction). No split or partial payments will be accepted.
- 2) Image Tours accepts payment by ACH debit authorization (which is

an electronic alternative to paying by check). No fees apply.

- 3) Image Tours accepts Visa®, MasterCard® or Discover® authorized by a card holder traveling on the tour and departure date stated on the reservation. Image Tours reserves the right to pass along up to 3% in credit card processing fees, in which case Image Tours will advise of applicable fees at time of transaction.
- 4) Image Tours reserves the right to cancel a reservation for which it has not received payment by the due date, including payments declined due to insufficient funds. Cancellation penalties will apply.

**Price Guarantee:** Image Tours will guarantee the Tour Only price after processing the deposit. Image Tours guarantees the Tour and Air Inclusive price after the reservation is paid in full. In order to guarantee the air price, Image Tours must have the flexibility to issue the air tickets any time after final payment is posted. Subsequently, changes or cancellations after final payment are subject to the air transportation penalties as outlined in the Image Tours "Cancellations" policy.

**Air Schedules:** Prices are based on Economy Class fares. Air schedules will be provided after the Tour and Air Inclusive reservation is paid in full and tickets are issued. Image Tours is not responsible for overnight stays or independent transfers occasioned by airline schedules or delays. Seat assignments and baggage fees are not included and, if charged, must be paid by travelers directly to the airlines. Frequent Flyer Miles, luggage transfer service between flights, and pre-assigned seats may not be available. Air schedules are subject to change at any time, and travelers who cancel due to changes in airline or changes in flight schedule will be subject to the Image Tours

# Tour Contract

“Cancellations” policy. A traveler wishing to request a specific schedule, airline, or upgrade must ask their Travel Agent to check the approximate cost prior to deposit, as this will usually require a “Tour Only” reservation with Image Tours. The traveler will be responsible for any resulting price increases, change fees, penalties, or transfer costs. Always check with your Travel Agent before purchasing an air ticket from another source. Image Tours does not recommend issuing air tickets until within 70 days prior to departure and shall not be held liable for any fees/costs/penalties incurred for tickets purchased through another source, regardless of the reason.

**Airport Transfers:** On page 65, see *Are Airport Transfers Included?*

## Travel Requirements:

Refer to page 63 for *Will I Need a Passport?* and *Are Vaccinations, Visas or other Documentation required, in addition to a Passport?* Also see *What do I need to know about ETA / ETIAS (Electronic Travel Authorization)?*

**Change Fees:** After Image Tours processes the deposit, all change requests must be in writing.

**Name changes** (substitutions) or **tour changes** (to a different tour date or itinerary) are considered a cancellation and new reservation and are subject to the “Cancellations” policy. Change requests are subject to availability and Image Tours’ acceptance.

If confirmed, changes including but not limited to “Tour & Air Inclusive” to “Tour Only” and vice versa, departure/return date (when the tour date remains the same), U.S. departure/return city, extensions, and spelling of name will be subject to the following change fees, in addition to any applicable increase in price:

- 1) Prior to final payment, \$100 per person.
- 2) After final payment, all changes

are considered a cancellation and new reservation and are subject to the “Cancellations” policy.

**Early Returns:** If you need to change your return date or location, air tickets are subject to change fees and you may need to purchase a one-way air ticket. If you must return early for a medical reason, obtaining a statement from the attending physician may help reduce airline fees and facilitate a claim through a travel protection plan.

**Cancellations:** Image Tours must receive the traveler’s notification of cancellation in writing. The date such notification is received by Image Tours will determine the applicable penalties. The following cancellation penalties apply and will be retained by Image Tours:

- 1) More than 80 days prior to scheduled departure date,
  - a. Prior to final payment, non-refundable deposit amount.
  - b. After final payment, non-refundable deposit amount plus all costs associated with the air transportation.
- 2) From 79 days to 1 day prior to scheduled departure date,
  - a. Without a medical statement, 50% of the tour price plus all costs associated with the air transportation.
  - b. With a valid medical statement (see “Medical Statement Requirements”), 30% of the tour price plus all costs associated with the air transportation.
- 3) Scheduled departure date and after, no refund.
- 4) No refund will be issued for any unused portions of a tour.

**Note:** Cancellations are per room. It may not be possible to confirm a single room when one of two persons sharing a room must cancel, in which case the “Cancellations” policy will apply to both persons. If Image Tours is able to secure a

single room, the traveler must pay the applicable single supplement and complete the required forms. Refer to *Are Single Rooms offered?* on page 63.

## Travel Protection Plans:

For coverage of cancellation penalties or missed days of the tour due to covered reasons, Image Tours highly recommends purchasing a travel protection plan. Please note that many health insurance plans do not cover persons traveling outside the U.S.A. Look for plans that include coverage for travel accident/sickness, travel delays and luggage.

At time of deposit, ask your Travel Agent for options, or consider the Travel Protection Plan offered by Image Tours. For details, refer to [www.ImageTours.com/TravelProtectionPlan](http://www.ImageTours.com/TravelProtectionPlan). After purchase, the Travel Protection Plan is non-refundable.

## Medical Statement Requirements:

To be eligible for the refund provision under section 2) b of “Cancellations,” it is your responsibility to make certain Image Tours receives a valid medical statement, deemed acceptable to Image Tours, within six weeks of the date you were scheduled to leave. Otherwise, your cancellation will be processed in accordance with section 2) a of “Cancellations.”

A valid medical statement must meet all the following criteria:

- 1) A legible medical statement on the letterhead (including the address and phone number) of an attending licensed physician, or a copy of the Attending Physician Statement required by the insurance provider.
- 2) Signed by the physician.
- 3) State the specific dates the person is unable to travel. These dates must include the entire duration of the scheduled travel dates.
- 4) State a specific medical reason why the person is unable to travel, due to the illness or injury of the traveler or

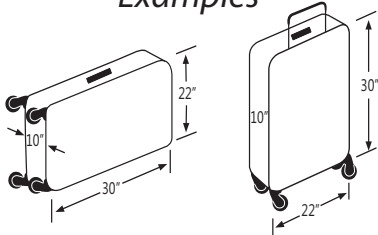
# Tour Contract

their travel companion. In case of death of the traveler, their travel companion, or a member of the traveler's immediate family, namely spouse, child, brother, sister, parent, in-law, grandparent or grandchild, a copy of the death certificate is required.

## Baggage Allowances:

- 1) Suitcase - Motor Coach Allowance: Each traveler is entitled to one suitcase during the tour. A wheeled suitcase is recommended. The suitcase cannot exceed 62 total linear inches (length + height + width, excluding wheels and handles), cannot exceed 12 inches on the shortest of the three measurements, and cannot exceed 50 lbs. (23 kgs.) in weight. This applies throughout the tour (please be considerate of the drivers) and on your return trip as well (plan for shopping by packing lighter before you leave home).

### Suitcase Size Allowance Examples



The following are a few examples of luggage sizes that fit within the suitcase allowance:

- 28" x 18.25" x 11.25" (57.5" linear)
- 28" x 21" x 10.5" (59.5" linear)
- 29" x 20" x 10" (59" linear)
- 29" x 20.5" x 12" (61.5" linear)
- 29" x 21" x 11" (61" linear)
- 29.5" x 22.5" x 10" (62" linear)

Baggage space on the motor coach is limited. In fairness to all travelers, our Tour Managers are instructed to direct any

traveler with a suitcase exceeding the size allowance to purchase a replacement bag on Day 2 of the tour and to leave the oversized bag behind or ask the hotel to ship it back home, entirely at the traveler's own expense. If there is room on the motor coach, the Tour Manager may allow the oversized luggage, in which case the traveler must pay the foreign currency equivalent of \$10.00 per day to the Tour Manager at the beginning of the tour, for excess storage fees. If luggage weighs more than 50 lbs., the traveler will be required to redistribute excess weight to a carry-on or discard items as necessary.

- 2) Suitcase - Airline Allowance: Airline baggage allowances may differ from the Motor Coach Allowance. Airline baggage fee policies are changing frequently and are inconsistent between carriers. Airline baggage fees are not included and, if charged, the traveler is responsible to pay any applicable baggage fees directly to the airline. To minimize (and possibly avoid) baggage fees, Image Tours recommends you follow the same checked baggage allowance for air travel as outlined for the motor coach (#1 of this section), namely one suitcase not to exceed 50 lbs. and 62 linear inches.
- 3) Carry-on - Motor Coach/Airline Allowance: Each traveler is entitled to one carry-on. In addition, each traveler may carry a coat over their arm and a camera bag or small purse over their shoulder. **For safety and storage considerations, wheeled bags are not suitable for a carry-on. The carry-on may not exceed 15 lbs. and must fit in the space under your seat on the motor coach. This space measures 15" x 12" x 7".**

During the tour, you will **not** be able to store your carry-on in the suitcase compartment under the bus.

## TSA Packing Allowances:

For information about what you may bring on the flight, refer to [www.tsa.gov](http://www.tsa.gov).

## Baggage Loss or Damage:

Baggage loss or damage sustained while in the custody of an airline, hotel, bus company, or transfer company is not the responsibility of Image Tours. A statement outlining airline liability for travelers' baggage, as part of the Contract of Carriage, can be found on file for inspection at the offices of the airline or on the airline's website. The airline's liability shall in no event exceed the actual loss incurred by the traveler, subject to proof of the amount of the loss.

**What to do in case of damage or loss by an airline:** The traveler must report the loss or damage while still at the airport to the airline in question for two reasons:

- a) Most airlines require immediate claims or they will not accept them;
- b) Insurance companies have the right to void any claim that is not reported immediately.

## Responsibility of the Airlines:

The airlines are not held responsible for any acts, omissions, or events during the time the travelers are not on board their aircraft or conveyances. The traveler's contract in use by the airlines, when issued (for view on the airline website), shall constitute the sole contract between the airline and the traveler. Any and/or all transportation companies shall have or incur no responsibility for liability to any traveler aside from their liability as common carriers. Services performed and tickets issued by the air carrier are subject to rules and regulations relating to liabilities established by the Warsaw

# Tour Contract

and Montreal Conventions and the terms and conditions of the airline contract.

## **Image Tours Privacy Policy:**

Image Tours' Privacy Policy can be found in its most current and complete form at [www.ImageTours.com/faq/privacy-policy](http://www.ImageTours.com/faq/privacy-policy). The Privacy Policy includes information about how traveler information is used by Image Tours, its European service providers, and airlines.

## **Cancellation by Image Tours:**

Image Tours reserves the right to cancel a tour at any time and for any reason. If Image Tours is responsible for the cancellation of your tour, its liability shall be limited to a refund in full of only those monies it has received from or on behalf of the traveler. Cancellations beyond the control/responsibility of Image Tours (including but not limited to cancellation of a group due to insufficient group participation or for any other reason listed in the "Responsibility" paragraph on this page), will be subject to the Image Tours "Cancellations" policy. If the air ticket is purchased through any source other than Image Tours, it is the purchaser's responsibility to become familiar with the penalties and restrictions. In the event of a cancellation or date change, for any reason, Image Tours shall not be held liable for any penalties incurred from the cancellation or change of the air ticket. Therefore, we recommend tickets be issued within 70 days or less prior to the departure date.

**Responsibility:** Image Tours, its employees, shareholders, subsidiaries, affiliates, officers and directors (collectively "Image Tours") does not own or operate any entity which is to provide or does provide goods or services for your trip, including, for example, lodging facilities, transportation companies, local ground handlers, tour operators, food service or

entertainment, etc. As a result, Image Tours is not liable for any negligent or willful act or failure to act of any such person, or of any other third party not under its control. Without limiting the foregoing, Image Tours accepts no responsibility for any risk or resulting injury, delay, postponement, cancellation, inconvenience, damage, or death which results from criminal activity, accidents, disease, epidemic or the threat thereof, pandemic or the threat thereof, illness, the provision of inappropriate or no medical attention or the lack of access to same, the demands of indoor or outdoor activities, service policies, government regulations, strikes, political or civil unrest, over-booking, structural or other defective conditions in hotels or other lodging facilities, acts of terrorism or the threat thereof, insurrection or revolt, weather, acts of God or any other events or circumstances beyond its control. In addition, Image Tours is not responsible for typographical or substantive errors in descriptions.

## **Travel Advisories/Warnings and Health Alerts:**

It is the responsibility of the traveler to become informed about current travel advisories and warnings. Refer to the U. S. State Department's travel website at [www.travel.state.gov](http://www.travel.state.gov) or call 1-888-407-4747. For health alerts, refer to the Centers for Disease Control website at [www.cdc.gov](http://www.cdc.gov) or call 1-800-232-4636.

## **Traveler's Representation:**

The traveler represents that neither they nor anyone traveling with them has any physical or other condition or disability that could create a hazard to themselves, other members of the tour, Tour Managers, drivers, or independent contracted employees of any services provided. Image Tours reserves the right to decline to accept or retain any person as a member of the tour at any time prior to departure, or in

the course of the tour, should such person's health, mental condition, physical infirmity or general deportment impede, in Image Tours' judgment, the operation of the tour or the rights, welfare or enjoyment of other travelers and all resulting costs will be the responsibility of the traveler.

**Entire Agreement:** Traveler warrants that no promises or inducements have been offered for this agreement other than as set forth herein and that this agreement is executed without reliance upon any other promises or representations. No modification, termination or attempted waiver of this Tour Contract shall be valid unless in writing and signed by the traveler and an officer of Image Tours.

## **Arbitration Agreement:**

Any controversy or claim arising out of or relating to this Tour Contract, tour details as presented in the brochure or at [www.ImageTours.com](http://www.ImageTours.com), or to any information relating in any way to the travel arrangements, or to the tour itself, shall be settled solely and exclusively by binding arbitration in Grand Rapids, Michigan in accordance with the then existent commercial rules of the American Arbitration Association. In any such arbitration, the substantive (but not procedural) law of Michigan shall apply. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

**Payment to Image Tours, or toward an Image Tours product, constitutes your acceptance of the Tour Contract as set out here.**

# Image Tours Privacy Policy

At Image Tours, we are committed to ensuring the privacy and security of your personal information. This Privacy Policy outlines how we collect, use, and protect your data when you visit our website. By using [www.ImageTours.com](http://www.ImageTours.com), you agree to the terms outlined in this Privacy Policy.

## 1. Information We Collect:

When you visit [www.imagetours.com](http://www.imagetours.com), we may collect certain information automatically through the use of cookies and similar tracking technologies. This information may include your IP address, browser type, device type, and pages visited on our site.

## 2. Use of Website Pixels:

Image Tours uses website pixels to track user behavior on our site. These pixels help us analyze how visitors interact with our website, allowing us to improve user experience and tailor our content to better meet your needs.

## 3. Advertising and Retargeting:

We may use the information collected, including through website pixels, to deliver targeted advertisements to you on third-party websites. This practice, known as retargeting, aims to provide you with relevant content based on your interactions with our site.

## 4. Audience Creation for Advertising:

While we do not sell any user data to third parties, we may use the collected information to create audiences for advertising purposes. These audiences are designed to deliver more personalized and engaging content to users who have shown interest in Image Tours.

## 5. Your Choices:

You have the option to manage your cookie preferences through your browser settings. You can choose to block or delete cookies, which may impact certain features of our website.

## 6. Security:

We take reasonable measures to protect your personal information from unauthorized access or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

## 7. Communications from Image Tours:

Once you book a tour with Image Tours, if you provide your phone and/or email address to Image Tours, you are providing consent to Image Tours to communicate with you regarding travel related communications for the following: 14 days prior to travel, the duration of your tour, and up to 14 days after your tour concludes. This communication may be via call, text, and/or email.

## 8. Updates to this Privacy Policy:

We may update this Privacy Policy periodically to reflect changes in our practices or for legal reasons. We encourage you to review this policy regularly.

## 9. Contact Us:

If you have any questions or concerns about our privacy practices, please contact us via email at [sales@imagetours.com](mailto:sales@imagetours.com) or via telephone at 800-964-3170.

# TRAVELER INFORMATION AND IMAGE TOURS TERMS & CONDITIONS ACCEPTANCE

(Complete a separate copy of this form for each traveler. A duplicate form is on the reverse side.)

By providing Image Tours the Traveler Information and your signature (electronic or on paper), you are acknowledging that you have had access to, read, understand, and accept the tour details as well as the current Image Tours Terms & Conditions. To view the Terms & Conditions, including the *FAQ*, *Physical Condition Guidelines*, *Tour Contract* and *Privacy Policy* visit [www.ImageTours.com/Terms](http://www.ImageTours.com/Terms). To provide your Traveler Information and signature electronically, contact your Travel Agent.

NAME OF TOUR: \_\_\_\_\_  TOUR & AIR  TOUR ONLY

TOUR DEPARTURE DATE: \_\_\_\_\_ DEPARTURE CITY: \_\_\_\_\_

EARLY DEPARTURE/LATER RETURN/EXTENSION REQUESTS (please indicate extension hotel requests, if applicable):  
\_\_\_\_\_

PASSPORT NAME: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
(Exactly as appears on passport) (First Name) (Middle Name) (Last Name)

ADDRESS: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
(No. & Street) (City) (State) (Zip Code)

MOBILE PH: \_\_\_\_\_ / \_\_\_\_\_ EMAIL ADDRESS: \_\_\_\_\_  
(Required) Alternate (Circle: Home / Office) (Required)

GENDER:  M /  F /  X BIRTH DATE: \_\_\_\_\_ PLACE OF BIRTH: \_\_\_\_\_  
(Month / Day / Year) (State and/or Country)

CITIZENSHIP (Country): \_\_\_\_\_ PASSPORT #: \_\_\_\_\_ EXP. DATE: \_\_\_\_\_  
(Passport must be valid for at least 6 months after your return date. You may leave passport information blank and provide once received.)

EMERGENCY CONTACT: \_\_\_\_\_ RELATION: \_\_\_\_\_ PH: \_\_\_\_\_ / \_\_\_\_\_  
(Not Traveling with You)

ROOMMATE'S NAME: \_\_\_\_\_ ROOM TYPE:  1 DOUBLE BED /  2 TWIN BEDS /  TRIPLE

SINGLE ROOM - If this box is checked, additional paperwork is required. See *Are Single Rooms offered?* on page 63.

NAME OF TRAVELING COMPANION(S) (other than roommate): \_\_\_\_\_

DIET REQUESTS (Not guaranteed) - See page 64 for options: \_\_\_\_\_

**Travel Protection Plan** (Please check one of the options within this box. The lan only covers U.S. citizens or residents.)

Review the "Description of Coverage" at [www.ImageTours.com/TravelProtectionPlan](http://www.ImageTours.com/TravelProtectionPlan)

I wish to purchase the Image Tours Travel Protection Plan and have included the payment with my deposit.

I wish to decline the Travel Protection Plan offered through Image Tours.

**Please select one of the following to pay only the non-refundable deposit and optional Travel Protection Plan:**

**Important:** For full or final payments, request a Final Invoice for authorization.

ACH (electronic check): I authorize Image Tours to debit \$ \_\_\_\_\_ from my Checking Account #: \_\_\_\_\_

Routing #: \_\_\_\_\_ Bank Name/Address: \_\_\_\_\_

Name on Account: \_\_\_\_\_ Date: \_\_\_\_\_ **Authorized Signature:** \_\_\_\_\_

Please charge \$ \_\_\_\_\_ to my Discover®/Visa®/MasterCard® Account #: \_\_\_\_\_

Exp. Date: \_\_\_\_\_ CVC#: \_\_\_\_\_ Billing Address if different than above: \_\_\_\_\_

Card Holder Name: \_\_\_\_\_ Date: \_\_\_\_\_ **Card Holder Signature:** \_\_\_\_\_

My payment is authorized with my travel companion's application.

**SIGNATURE OF PERSON TRAVELING:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

(Please sign full name as it appears / will appear in your passport. If traveler is under 18, legal guardian must also sign.)

**I FIRST FOUND OUT ABOUT THE TOUR FROM:** \_\_\_\_\_

(Name of Newspaper, Magazine, Website, Internet Search, Facebook, Mailer or please specify other source)

Printed Sept. 2025

## TRAVEL AGENT:

PLEASE COMPLETE THE INFORMATION BELOW AND IN THE BOX!

Res ID: \_\_\_\_\_ IATAN #: \_\_\_\_\_

Agent's Full Name: \_\_\_\_\_

Agency Name: \_\_\_\_\_

Ph: \_\_\_\_\_ Email: \_\_\_\_\_

Travel Agency Name & Address

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip Code: \_\_\_\_\_